

The Water Hydraulics Co. Ltd Quality Policy

The Water Hydraulics Company Ltd aims to design, develop, and manufacture solutions that exceed our customers' expectations and contributes to the realisation of the growth potential of the company. By working closely with our customers', we endeavour to provide environmentally friendly risk-free solutions.

To help us to achieve these objectives we ensure that every member of The Water Hydraulics Company Ltd team is totally committed to customer and stakeholder satisfaction and share responsibility for delivery of quality products and services, compliance with any relevant legislation and continuous improvement in all areas of the business.

Managers through their own practices and standards will endeavour to lead by example and give complete commitment to allocate all resources necessary to deliver the requirements of the quality policy and quality improvement programmes.

All staff are expected to contribute to quality improvement initiatives and participate creatively in the design, implementation, and review of such activities.

Target and objectives are normally set as part of the management review process and are communicated to all personnel and measured and reviewed as necessary.

Our quality management system and its maintenance and operation satisfy all the requirements of ISO9001:2015 and any relevant legal, regulatory requirements and approved codes of practice.

Our aim is 'get it right first time', reduce the number of defects and develop the best products and operational relationships with our internal and external customers and suppliers.

The quality of support, interaction, and achievement at every point within our supply chain is highly significant to our success and wherever practical we will work with in partnership with our suppliers and customers as a natural adjunct to the quality process.

Sharing of information, effective communication, education, and training have leading roles to play in the implementation of our quality policy. To ensure that everyone is empowered to contribute, the policy, quality practices and programmes are disseminated and promoted widely both internally and externally using a range of media.

Assistance is given to support the learning, education, and training needs of staff at all levels so that they possess the competencies and know-how to enable them to deliver the requirements of our quality management systems.

If desired, this policy statement can be communicated to interested parties. This policy statement is reviewed on an annual basis.

Approved by The Managing Director: Tony Markham 17/12/2025